# IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Pkwy Dallas, TX 75240-4346 USA

This is a multisite certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification NA certifies that the System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

# ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

*Scope of Certification*

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Customer managed options delivered from within IMS include:
IBM Cloud Bare Metal - IBM Cloud Virtual Servers
SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Hardware Firewall - Gateway Appliance
IPSec VPN - Fortigate Security Appliance
IBM Cloud Block Storage - IBM Cloud File Storage
IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

| | |
|---|---|
| Original cycle start date: | **29-August-2017** |
| Expiry date of previous cycle: | **28-August-2023** |
| Certification/Recertification cycle start date: | **29-August-2023** |
| Subject to the continued satisfactory operation of the organization's System, this certificate expires on: | **28-August-2026** |

Certificate Number: **US018454**      Version: **2**      Issue date: **13-October-2023**

*Brian Sanders*

*Signed on behalf of Bureau Veritas Certification, NA*

*Certification Body Address:  16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA*

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

# IBM Cloud Infrastructure as a Service (IaaS)

Standard

# ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

## *Scope of certification*

| Site Name | Site Address | Site Scope |
|---|---|---|
| Head Office DAL11 - IBM Cloud Infrastructure as a Service (IaaS) - Headquarters | 14001 Dallas Pkwy Dallas, TX 75240-4346 USA | THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS) |
| Site 01 AMS 03 - IBM Nederland B.V. | Rondebeltweg 62 Almere,  1329BG The Netherlands | |
| Site 02 CHE 01 - IBM India Private Limited | 226, Red Hills Road Kallikuppam, Ambattur, Chennai Tamil Nadu, 600053 India | |
| Site 03 DAL 05 - International Business Machines Corporation | 4849 Alpha Rd. Dallas, TX 75244 USA | |
| Site 04 DAL 08 - International Business Machines Corporation | 900  Quality  Way Richardson, TX 75081 USA | |
| Site 04 DAL 09 - International Business Machines Corporation | 900 Quality Way Richardson, TX 75081 USA | |
| Site 05 DAL 10 - International Business Machines Corporation | 6431 Longhorn Dr. Irving, TX 75063 USA | |
| Site 06 DAL 12 - International Business Machines Corporation | Room 130 - 907 Security Row Richardson, TX 75081 USA | |
| Site 07 DAL 13 - International Business Machines Corporation | 410E Data Hall- Row 4060 - 1649 W. Frankford Rd. Carrollton, TX 75007 USA | |

Certificate Number: **US018454**    Version: **2**    Issue date: **13-October-2023**

*Signed on behalf of Bureau Veritas Certification, NA*

Certification Body Address:  16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

# IBM Cloud Infrastructure as a Service (IaaS)

## Standard

# ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

*Scope of certification*

| Site Name | Site Address | Site Scope |
|---|---|---|
| Site 08 FRA 02 - IBM Deutschland Customer Support Services GmbH | Leonhard - Heisswolf Str 4. Frankfurt am Main Frankfurt,  65936 Germany | |
| Site 09 FRA 04  - IBM Deutschland Customer Support Services GmbH | Building H, Eschborner Landstrasse 100 Frankfurt,  60489 Germany | THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES |
| Site 10 FRA 05 - IBM Deutschland Customer Support Services GmbH | Weissmullerstrasse 40 Frankfurt,  60314 Germany | Customer managed options delivered from within IMS include: |
| Site 11 LON 02 - IBM United Kingdom Limited | Fountain Court, Cox Lane London,  KT9 1SJ United Kingdom | IBM Cloud Bare Metal - IBM Cloud Virtual Servers |
| Site 12 LON 04 - IBM United Kingdom Limited | A57 Cody Technology Park Old, Victor Way Farnborough,  GU14 0LH United Kingdom | SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) |
| Site 13 LON 05 - IBM United Kingdom Limited | SL01 C/O Gyron Internet Campus Hemel Hempstead,  HP2 7EG United Kingdom | Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage |
| Site 14 LON 06 - IBM United Kingdom Limited | 12 Liverpool Rd, Trading Estate, Slough Berkshire,  SL1 4QZ United Kingdom | IBM Cloud Backup - IBM Cloud Object Storage (IaaS) |
| Site 15 MAD 02 - International Business Machines, S.A. | Avenida de la Industria, 15 Alcobendas Madrid,  28108 SPAIN | |
| Site 16 MAD 04 - International Business Machines, S.A. | Calle Aquisgrán 2 Madrid,  28232 SPAIN | |

Certificate Number: **US018454**　　　Version: **2**　　　Issue date: **13-October-2023**

*Signed on behalf of Bureau Veritas Certification, NA*

*Certification Body Address:  16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA*

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

# IBM Cloud Infrastructure as a Service (IaaS)

Standard

# ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

*Scope of certification*

| Site Name | Site Address | Site Scope |
|---|---|---|
| Site 17 MAD 05 - International Business Machines, S.A. | Alfonso Gómez, 6 Madrid Madrid, 28037 SPAIN | THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS) |
| Site 18 MIL 01 - IBM Italia S.p.A. | CAMPUS DATA4 Group - Via Monzoro 101-105 Cornaredo (MI),  20010 Italy | |
| Site 19 MON 01 - IBM Canada Limited | 2525 Rue Canadien  Drummondville, J2C 7W2 Canada | |
| Site 20 OSA 02 - IBM Japan, Ltd. | 6-1 Saitoaokita Mino-shi Osaka-fu, 562-0029 JAPAN | |
| Site 21 PAR 01 - Compagnie IBM France, S.A.S. | 7-9 Rue Petit Clichy,  92582 France | |
| Site 22 PAR 04 - Compagnie IBM France, S.A.S. | 7-9 rue Petit Clichy,  92582 France | |
| Site 23 PAR 05 - Compagnie IBM France, S.A.S. | 11 Avenue Johannes Gutenberg Bailly-Romainvilliers,  77700 France | |
| Site 24 PAR 06 - Compagnie IBM France, S.A.S. | 6 bis Avenue Gutenberg Bussy Saint Georges,  77600 France | |
| Site 25 SAO 01 - IBM Brasil-Industria, Maquinas e Servicos Limitada | Rua Presbitero Plinio Alves de Souza, 757 J. Ermida II Jundiai,  13212-181 Brazil | |

Certificate Number: **US018454**     Version: **2**     Issue date: **13-October-2023**

*Signed on behalf of Bureau Veritas Certification, NA*

*Certification Body Address:  16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA*

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

# IBM Cloud Infrastructure as a Service (IaaS)

Standard

# ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

*Scope of certification*

| Site Name | Site Address | Site Scope |
|---|---|---|
| Site 26 SAO 04 - IBM Brasil-Industria, Maquinas e Servicos Limitada | DC SP 01 Estrada dos Rimeiros 943 Votuparim Santana do Parnaiba, 06513-001 Brazil | THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES. Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers. SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM). IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange). Hardware Firewall - Gateway Appliance. IPSec VPN - Fortigate Security Appliance. IBM Cloud Block Storage - IBM Cloud File Storage. IBM Cloud Backup - IBM Cloud Object Storage (IaaS) |
| Site 27 SAO 05 - IBM Brasil-Industria, Maquinas e Servicos Limitada | Av. 2 no. 50 Quadra G1, Gleba 1B Parte A Distrito Industrial Benedito Storani, Vinhedo State of Sao Paulo, 13280-000 Brazil | |
| Site 28 SJC 01 - International Business Machines Corporation | 3105 Alfred St Santa Clara, CA 95054 USA | |
| Site 29 SJC 03 - International Business Machines Corporation | 1100 Space Park Drive Santa Clara, CA 95054 USA | |
| Site 30 SJC 04 - International Business Machines Corporation | 2001 Fortune Drive San Jose, CA 95131 USA | |
| Site 31 SNG01 - IBM Singapore Pte Ltd. | 29A International Business Park, S18 Jurong East, 609934 Singapore | |
| Site 32 SYD 01 - IBM Australia Limited | 400 Harris Street - Ultimo NSW Sydney, 2007 Australia | |
| Site 33 SYD 04 - IBM Australia Limited | 1-11 Templar Rd, Erskine Park NSW Sydney, 2759 Australia | |
| Site 34 SYD 05 - IBM Australia Limited | 200 Bourke Road, Alexandria Sydney, 2015 Australia | |

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

*Signed on behalf of Bureau Veritas Certification, NA*

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

# IBM Cloud Infrastructure as a Service (IaaS)

Standard

# ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

*Scope of certification*

| Site Name | Site Address | Site Scope |
|---|---|---|
| Site 35 TOK 02 - IBM Japan, Ltd. | Shin-Toyosu Cube, 6-2-12 Toyosu Tokyo,  135-0061 JAPAN | THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS) |
| Site 36 TOK 04 - IBM Japan, Ltd. | 4-264-8 Kishiki-cho, Oomiya-ku Saitama-city Saitama,  330-0843 JAPAN | |
| Site 37 TOK 05 - IBM Japan, Ltd. | 3-4-1 Inukura, Miyamae-ku, Kawasaki City Kanagawa Prefecture,  216-0011 JAPAN | |
| Site 38 TOR 01 - IBM Canada Limited | 371 Gough Rd - Suite # 130 Markham, L3R 4B6 Canada | |
| Site 39 TOR 04 - IBM Canada Limited | 300 Bartor Road Toronto,  M9M 2G6 USA | |
| Site 40 TOR 05 - IBM Canada Limited | 1 Century Place Vaughan,  L4L 8R2 Canada | |
| Site 41 WDC 01 - International Business Machines Corporation | 4030 Lafayette Center Drive Chantilly Chantilly, VA 20151 USA | |
| Site 42 WDC 03 - International Business Machines Corporation | 44060 Digital  Loudoun  Plaza Ashburn, VA 20147 USA | |
| Site 42 WDC 04 - International Business Machines Corporation | 44060 Digital Loudoun Plaza Ashburn, VA 20147 USA | |

Certificate Number: **US018454**     Version: **2**     Issue date: **13-October-2023**

*Signed on behalf of Bureau Veritas Certification, NA*

*Certification Body Address:  16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA*

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

# IBM Cloud Infrastructure as a Service (IaaS)

Standard

# ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

*Scope of certification*

| Site Name | Site Address | Site Scope |
|---|---|---|
| Site 43 WDC 06 - International Business Machines Corporation | 44610 Guilford Drive Ashburn, VA 20147 USA | THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES |
| Site 44 WDC 07 - International Business Machines Corporation | 21741 Red Rum Drive Ashburn, VA 20147 USA | Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS) |

Certificate Number: **US018454**       Version: **2**       Issue date: **13-October-2023**

*Signed on behalf of Bureau Veritas Certification, NA*

*Certification Body Address:  16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA*

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.