



BUREAU
VERITAS

Bureau Veritas Certification

IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Parkway, Suite M100 Dallas, TX 75240 USA

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 22301:2019

Scope of certification

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY

Customer managed options delivered from within IMS include:

IBM Cloud Bare Metal - IBM Cloud Virtual Servers

SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)

IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)

Hardware Firewall - Gateway Appliance

IPSec VPN - Fortigate Security Appliance

IBM Cloud Block Storage - IBM Cloud File Storage

IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Original cycle start date:	28-September-2017
Expiry date of previous cycle:	25-September-2023
Certification / Recertification Audit date:	16-June-2023
Certification / Recertification cycle start date:	20-July-2023
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	25-September-2026

Certificate No.: US018521

Version: 2

Issue date: 26-October-2023

Brian Sanders



0008

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 3005 Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.





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Scope of certification

Site Name	Site Address	Site Scope
Head Office DAL 11 - IBM Cloud Infrastructure (IaaS)	14001 Dallas Parkway, Suite M100 Dallas, TX 75240 USA	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 01 AMS03 - IBM Nederland B.V.	Rondebeltweg 62 Almere, 1329BG The Netherlands	
Site 02 CHE01 - IBM India Private Limited	266 Red Hills Road Kallikuppam, Ambattur - Chennai- Tamil Nadu, 600053 India	
Site 03 DAL05 - International Business Machines Corporation	4849 Alpha Road Dallas, TX 75244 USA	
Site 04 DAL 08 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	
Site 04 DAL 09 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	
Site 05 DAL10 - International Business Machines Corporation	6431 Longhorn Dr. Irving, TX 75063 USA	
Site 06 DAL12 - International Business Machines Corporation	Room 130 907 Security Row Richardson, TX 75081 USA	
Site 07 DAL13 - International Business Machines Corporation	1649 W. Frankford Rd., 410E Data Hall- Row 4060 Carrollton, TX 75007 USA	

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Site Name	Site Address	Site Scope
Site 08 FRA02 - IBM Deutschland Customer Support Services GmbH	Leonhard - Heisswolf Str 4 Frankfurt am Main, 65936 Germany	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY Customer managed options delivered from within IMS include: IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 09 FRA04 - IBM Deutschland Customer Support Services GmbH	Building H, Eschborner Landstrasse 100 Frankfurt am Main, 60489 Germany	
Site 10 FRA05 - IBM Deutschland Customer Support Services GmbH	Weissmullerstrasse 40 Frankfurt, 60314 Germany	
Site 11 LON02 - IBM United Kingdom Limited	Fountain Court, Cox Lane Chessington Greater London, KT9 1SJ United Kingdom	
Site 12 LON04 - IBM United Kingdom Limited	A57 Cody Technology Park Old Victor Way Farnborough, GU14 0LH United Kingdom	
Site 13 LON05 - IBM United Kingdom Limited	SL01 C/O Gyron Internet Campus Hemel Hempstead, HP2 7EG United Kingdom	
Site 14 LON06 - IBM United Kingdom Limited	12 Liverpool Road, Trading Estate, Slough, Berkshire, SL1 4QZ United Kingdom	
Site 15 MAD02 - International Business Machines, S.A.	Avenida de la Industria, 15 Alcobendas Madrid, 28108 SPAIN	
Site 16 MAD04 - International Business Machines, S.A.	Calle Aquisgrán 2 Madrid, 28232 SPAIN	

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Site 17 MAD05 - International Business Machines, S.A.	Alfonso Gomez 6 Madrid, 28037 SPAIN	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 18 MIL01 - IBM Italia S.p.A.	c/o CAMPUS DATA4 Group - Via Monzoro 101-105 Cornaredo (MI), 20010 Italy	
Site 19 MON01 - IBM Canada Limited	2525 Rue Canadien Drummondville, J2C 7W2 Canada	
Site 20 OSA02 - IBM Japan, Ltd.	6-1 Saitoakita Mino-shi Osaka-fu, 562-0029 JAPAN	
Site 21 PAR01 - Compagnie IBM France, S.A.S.	Société par Actions Simplifiée Unipersonnelle 7-9 rue Petit Clichy, 92582 France	
Site 22 PAR04 - Compagnie IBM France, S.A.S.	Société par Actions Simplifiée Unipersonnelle 7-9 rue Petit Clichy, 92582 France	
Site 23 PAR05 - Compagnie IBM France, S.A.S.	BNPP Marne East ZAC du Prieure 11 Avenue Johannes Gutenberg Bailly-Romainvilliers, 77700 France	
Site 24 PAR06 - Compagnie IBM France, S.A.S.	6 bis Avenue Gutenberg Saint-Georges, 77600 France	
Site 25 SAO01 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Rua Presbitero Plinio Alves de Souza, 757 J. Ermida II Jundiá, 13212-181 Brazil	
Site 26 SAO04 - IBM Brasil-Industria, Maquinas e Servicos Limitada	DC SP 01 Estrada dos Rimeiros, 943 Votuparim, Santana do Parnaíba, 06513-001 Brazil	

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Site Name	Site Address	Site Scope
Site 27 SAO05 - IBM Brasil- Industria, Maquinas e Servicos Limitada	Av. 2 no. 50 Quadra G1 Gleba 1B Parte A Distrito Industrial Benedito Storani, State of Sao Paulo, Vinhedo Brazil	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 28 SJC01 - International Business Machines Corporation	3105 Alfred St Santa Clara, CA 95054 USA	
Site 29 SJC03 - International Business Machines Corporation	1100 Space Park Drive Santa Clara, CA 95054 USA	
Site 30 SJC04 - International Business Machines Corporation	2001 Fortune Drive San Jose, CA 95131 USA	

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Site 31 SNG01 - IBM Singapore Pte Ltd.	29A International Business Park S180 Jurong East, 609934 Singapore	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 32 SYD01 - IBM Australia Limited	400 Harris Street Ultimo, 2007 Australia	
Site 33 SYD04 - IBM Australia Limited	1-11 Templar Road Erskine Park, 2759 Australia	
Site 34 SYD05 - IBM Australia Limited	200 Bourke Road, Alexandria Sydney, 2015 Australia	
Site 35 TOK02 - IBM Japan, Ltd.	6-2-12 Toyosu, Koto-ku Tokyo, 135-0061 JAPAN	
Site 36 TOK04 - IBM Japan, Ltd.	4-264-8 Kishiki-cho, Oomiya-ku Saitama City, Saitama JAPAN	
Site 37 TOK05 - IBM Japan, Ltd.	3-4-1 Inukura, Miyamae-ku Kawasaki City, Kangawa Prefecture JAPAN	
Site 38 TOR01 - IBM Canada Limited	371 Gough Rd Suite # 130 Markham, L3R 4B6 Canada	
Site 39 TOR04 - IBM Canada Limited	300 Bartor Road Toronto, M9M 2G6 Canada	
Site 40 TOR05 - IBM Canada Limited	1 Century Place Vaughan, L4L 8R2 Canada	
Site 41 WDC01 - International Business Machines Corporation	4030 Lafayette Center Drive Chantilly, VA 20151 USA	

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Site 42 WDC 03 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 USA	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 42 WDC04 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 USA	
Site 43 WDC06 - International Business Machines Corporation	44610 Guilford Drive Ashburn, VA 20147 USA	
Site 44 WDC07 - International Business Machines Corporation	21741 Red Rum Drive Ashburn, VA 20147 USA	

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